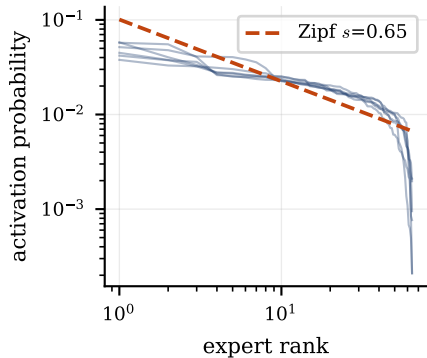
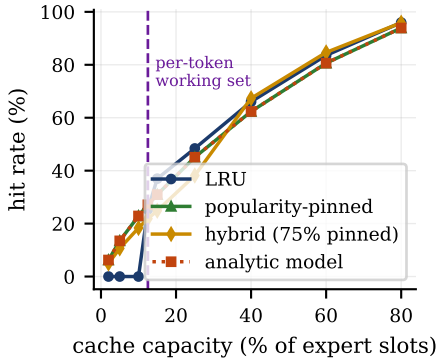


(a) expert popularity



(b) replacement policy



(c) batch amortisation

